

Signed: Mike Malore - 3/24/11
MOMQ



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BUSINESS INTERNET ACCESS, VIDEO AND MUSIC SERVICE AGREEMENT

This Service Agreement ("Agreement") is made on March 24, 2011 ("Effective Date") by and between Charter Communications Entertainment I, LLC, ("Charter Business" or "Charter") with local offices at 12405 Powerscourt Drive, St. Louis MO 63131 and SOUTH CITY PREPARATORY ACADEMY, ("Customer") with offices located at 2900 S Grand Blvd, Saint Louis, MO 63118-1005.

Both parties desire to enter into this Agreement in order to set forth the general terms under which Charter is to provide Customer with Charter's services ("Service" or "Services") to Customer site(s), the scope and description to be specified per site below, which shall be incorporated in this Agreement upon execution. This Agreement will be effective after presentation by Charter to and signature by Customer.

SERVICE ORDER

Under the Business Internet Service Agreement

CUSTOMER INFORMATION:

Account Name: SOUTH CITY PREPARATORY ACADEMY

Invoicing Address: _____

Invoicing Special Instructions: _____

1. SITE-SPECIFIC INFORMATION:

☒ New ☐ Renew ☐ Change: Order Type: New Customer

Service Location (Address): 2900 S Grand Blvd, Saint Louis, MO 63118-1005

Service Location Name (for purposes of identification): _____

Service Location Special Instructions: _____

☒ Non-Hospitality or Non-Video

Customer Contact Information. To facilitate communication the following information is provided as a convenience and may be updated at any time without affecting the enforceability of the terms and conditions herein:

	Billing Contact	Site Contact	Technical Contact
Name		_____	_____
Phone		_____	_____
Fax		_____	
Cell			
Pager			
Email Address		_____	_____

MONTHLY SERVICE FEES:

Data Services:

*Charter Business Bundle: No Bundle **

Base Service

MEF Service Types (if applicable): _____ \$79.99

Speed: BI: Essentials16 (16M Down / 2M Up); (Down/Up)

CPE: _____

IP Options

Static IP Package: BI: MIR (1 static IP) \$0.00

Static IP Addresses: _____

Additional Services

CB Managed Internet Router \$15.00

(as per service description)

(For Charter internal purposes only - Campaign Source (if applicable): _____)

** If Customer has selected the Charter Business Special Offers, the Section 2(k) of the Standard Terms of Service (for Charter Business Bundle) shall apply.*

ONE-TIME CHARGES:

One-Time Standard Installation Fee: \$49.00

ONE-TIME CHARGES \$49.00

2. TOTAL FEES.


Total Monthly Service Fees of \$94.99 are due upon receipt of the monthly invoice.

Total One-Time Charges of \$49.00 are included in the first monthly invoice.

- SERVICE PERIOD.** The initial Service Period of this Service Order shall begin on the date installation is completed and shall continue for a period of 24 months. Upon expiration of the initial term, this Service Order shall automatically renew for successive one-month terms at Charter's then current Monthly Service Fees unless either party terminates this Service Order by giving thirty (30) days prior written notice to the other party before the expiration of the current term.
- CONFIDENTIALITY.** Customer hereby agrees to keep confidential and not to disclose directly or indirectly to any third party, the terms of this Service Order or any other related Service Orders, except as may be required by law. If any unauthorized disclosure

Signed: Mike Malone

3/24/11



We've made it simple.



Subscriber Agreement

New Activation

Qualified Upgrade

Your Information

Customer Name: South City Preparatory Academy
 Address: 2900 SOUTH GRAND AVE
 City: ST LOUIS State: MO Zip: 63116
 Phone #: 314-820-3097
 Email: mmalone@southcityprep.org
 Account #: Black units 3
 Phone #1: 314-NEW ESN #1: LG PENNAC 90
 Phone #2: ESN #2:
 Phone #3: ESN #3:
 Phone #4: ESN #4:

Business Information

(check one) ☐ Owner ☐ Partnership ☐ Corporation ☒ Govt
 Account Administrator: Mike Malone
 Title: HEAD OF SCHOOL
 Phone #:
 Tax Exempt ID:
 Fed/State/Local/Other:
 Credit and Billing Information
 Account #: Deposit: \$

Your Charges

Activation/Upgrade Fee: \$ Security Deposit: \$
 One-Time Charges: \$
 Monthly Charges
 1. 1 BA 450 TALK PLAN \$ 39.99
 2. \$
 3. 1 HGAC Unlimited text plan \$ 6.50
 4. \$
 5. \$
 6. \$
 7. \$
 8. \$
 9. \$
 10. \$
 Total Estimated Monthly Recurring Charges* \$ 46.49
 Nationwide Volume Pricing Discount: HGAC 24%
 Promotional Plans/Credits and Duration
 1. HGAC Discount (\$ 9.60)
 2. \$

Your First Bill

Your 1st bill may be higher than you expected due to:
 • Partial-month charges
 • Full-month charges in advance
 • Activation fee

* Monthly charges exclude taxes, and Sprint fees such as a USF charge (which varies quarterly), cost recovery fees of up to \$2.83, and state/local fees that vary by area (e.g. up to 15% in some areas but in most instances less than 2%). Sprint fees are not taxes or government required charges.

Your Spending Limit

(Customer initials) I understand that I must keep my running account balance below my spending limit.
 • Your limit pertains to your total balance, which includes the amount of your last bill plus any recent activity such as downloads, Directory Assistance calls, Fair & Flexible tier charges or roaming charges.
 • If you exceed your limit or your account falls out of good standing, all phones on your account will be unable to make or receive calls until the past-due balance and/or amount over the limit is paid.
 • You will receive a free text message notification as you approach your spending limit.
 • Sprint offers many convenient payment options in case you need to make a payment prior to receiving your monthly bill.

Account Spending Limit: \$

Subscriber Agreement

Term Start Date: 7/1/11 ☐ 1yr term ☒ 2yr term

(Customer initials) I understand that I will be charged an Early Termination Fee of \$200 if I cancel my service prior to the end of my term. I have been provided the Sprint service plans and rates guide containing detailed pricing and other important information, and the Sprint Terms and Conditions of Service ("Ts and Cs").

By signing this form, you are entering into a binding legal Agreement with Sprint. Your Agreement includes: (i) the requirements and terms of the services you choose as set forth in the service plans and rates guide and other printed materials made available to you; and (ii) the terms set forth in this document, including the terms on the back.

Customer Signature: Terry McCauleyDate: 7/1/11

Upgrade Rebate Eligibility Code (if applicable):

Retailer Representative: Terry McCauley

Store #:

Phone #:

windstream.

connecting business to business

Hosted VoIP and Data Bundle

Signed: Mike Malone - 3/24/11


Customer Information

Customer Name	SOUTH CITY PREP	EAN	4228051
Install Street Address	2900 S GRAND AVE	City, State, Zip	ST. LOUIS, Missouri , 63118-0000
Main Telephone Number	(314)771-0101	Market	ST. LOUIS
Contact Name	T S	Proposal ID	1492244
Account Representative	Cathy Banks	Proposal Type	New
Dealer Name	3 HB Corporation dba Hale Comm	Term	3 Years

Bundled Services	Total Qty	Price/Unit	Total Price	Adjusted Price
Hosted Seat	14	--	--	--
Bandwidth	1.5Mbps	--	--	--
Transport T1	1	--	--	--
Total Services			\$901.67	\$349.89

Features	Included	Total Qty	Price/Unit	Total Price	Adjusted Price
Hosted Enhanced Feature Bundle	--	1		\$80.00	\$80.00
Voice Local Features					
Directory Assistance Calls	1	1		\$0.00	\$0.00
Directory Listing	1	1		\$0.00	\$0.00
Business Auto-Attendant With Outward Dial	--	1		\$35.00	\$20.00
Hosted Business Voicemail	14	14		\$0.00	\$0.00
Voice Long Distance Features					
Long Distance Blocks (1000 minutes)	1	1		\$0.00	\$0.00
Long Distance Minute	--	1		\$0.05/min	\$0.04/min
Voice Conferencing Features					
Audio and Web Bucket (100 minutes)	1	1		\$0.00	\$0.00
Reservationless Audio	--	1		\$0.08/min	\$0.08/min
Web Conferencing	--	1		\$0.14/min	\$0.14/min
Bandwidth Data Features					
Data Equipment Maintenance	--	1		\$10.95	\$10.95
Total Features					\$110.95

Other Charges (Monthly)	Total Qty	Price/Unit	Total Price	Adjusted Price
Polycom 5xx Series <i>FRN Remove: 2233093</i>	14		\$140.00	\$140.00

Other Charges (Non-Recurring)	Total Qty	Price/Unit	Total Price	Adjusted Price
Total Other Charges (Non-Recurring)				\$0.00

Total Solution	Total Price	Adjusted Price
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Total Monthly Recurring Charges

\$600.84
 + taxes, surcharges 227.12
\$827.96